NORGES BANK

Application for compensation for lost, burnt or damaged notes and coins, cf. Norges Bank's Regulation

Please fill out the application in accordance with Norges Bank's guidelines.

If necessary, Norges Bank will make further inquiries pursuant to the Money Laundering Act or other relevant legislation.

A. Information about the applicant and the amount involved (Please use BLOCK letters)		
Applicant's name:		Date:
Address:		Telephone:
Postal code:	City:	Identification[1] (tick off): Passport ☐ Driving license ☐ Bank card with photo ☐
E-mail address:		
Owner's Norwegian bank account number: If the payment is to be made to a foreign bank account, please provide the account's IBAN and SWIFT code (BIC): IBAN: SWIFT code:		
Amount involved (number of notes and/or coins by denomination):		
Total amount		NOK

B. Description of the course of events, item 1 and 2, shall be completed in all cases
1. When and how did the damage to the notes/coins occur?
2. Please describe the damages on the notes/coins:

[1] Please enclose/attach a photocopy of valid ID (passport, driving license, bank card with photo) for amounts above NOK 10.000.

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F. Receipt for delivery in person to Norges Bank's main office in Oslo
Bag number:
Stamp, date and signature, Norges Bank

Send/deliver the application form to:

Norges Bank
Cashier's Department
P.O. Box 1179 Sentrum
0107 Oslo

E-mail address: central.bank@Norges-Bank.no
Visiting address: Bankplassen 2, 0151 Oslo

If you have any questions, please contact Norges Bank on +47 901 48 659 or by e-mail. The telephone line is open on weekdays from 9 a.m. to 3 p.m.