

## Application for compensation for lost, burnt or damaged notes and coins, cf. Norges Bank's Regulation

Please fill out the application in accordance with [Norges Bank's guidelines](#).

If necessary, Norges Bank will make further inquiries pursuant to the Money Laundering Act or other relevant legislation.

A. Information about the applicant and the amount involved (Please use BLOCK letters)		
Applicant's name:		Date:
Address:		Telephone:
Postal code:	City:	Identification <sup>1</sup> (tick off):
E-mail address:		Passport <input type="checkbox"/>
		Driving license <input type="checkbox"/>
		Other <input type="checkbox"/>
Owner's Norwegian bank account number:		
If the payment is to be made to a foreign bank account, please provide the account's IBAN and SWIFT code (BIC):		
IBAN:		SWIFT code:
Amount involved (number of notes and/or coins by denomination):		
Total amount		NOK

B. Description of the course of events, item 1 and 2, shall be completed in all cases
1. When and how did the damage to the notes/coins occur?
2. Please describe the damages on the notes/coins:

<sup>1</sup> Please enclose/attach a photocopy of valid ID (passport, driving license, ID card etc.) for amounts above NOK 1.000.

**C. Description of the course of event, item 3 to 6, shall only be completed if the application concerns section 4 of the Regulation, i.e. notes or coins that have been lost**

3. Has the loss of the money been reported to the police and/or insurance company? If yes, enclose a certified copy of the police report and/or notice of claim, as well as the address/phone number of the police and insurance company.

4. How was the money stored when it was lost (in the fire / shipwreck / accident)?

5. Why was the money stored as described in item 4?

6. Have any remnants (e.g. in the form of ashes) of the notes been found? If yes, the remains/material must be submitted together with the application (to be noted in item 8). Any attempts to "repair" the remains will make reconstruction difficult.

**D. Other information**

7. Other information that may be of importance to the application:

8. Overview of attachments (number of attachments / description of material enclosed with the application):

**E. Confirmation**

The above information is confirmed (place/date, applicant's signature<sup>2</sup>)

<sup>2</sup> Name in the event of electronic submission.

**F. Receipt for delivery in person to Norges Bank's main office in Oslo**

Bag number:

*Stamp, date and signature, Norges Bank*

Send/deliver the application form to: Norges Bank  
Cashier's Department  
P.O. Box 1179 Sentrum  
N-0107 Oslo

E-mail address: [kbkontroll@norges-bank.no](mailto:kbkontroll@norges-bank.no)  
Visiting address: Bankplassen 2, 0151 Oslo

If you have any questions, please contact Norges Bank on + 47 901 48 659 or by e-mail. The telephone line is open on weekdays from 9 a.m. to 3 p.m.